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**PLEASE DO NOT CONTACT US IF YOU HAVE ANY QUESTIONS AFTER READING THIS DOCUMENT. IF YOU HAVE QUESTIONS PLEASE DIRECT THEM TO:**

**Resort Municipality of Whistler (RMOW)**

Phone: 604-935-8103/604-935-8102

Website: [www.whistler2010.com](http://www.whistler2010.com)

OR

**VANOC**

Phone: 1-800-842-5387

Website: [www.vancouver2010.com](http://www.vancouver2010.com)

OR

**Travel Smart 2010**

<http://www.travelsmart2010.ca/>

The information contained in this document comes from various websites and might not have been transferred in its entirety because of formatting constraints.

**\* All of the following information is available at: [www.whistler2010.com](http://www.whistler2010.com)**

**Parking Changes in Whistler during the 2010 Winter Games  
Games Time Parking**

All venues during the 2010 Winter Games will be accessible by a VANOC shuttle or BC Transit bus. **There is no public parking available at any Games venue.** Spectators for ticketed events can ride BC Transit for free on the day of the event. Please note there is no BC Transit service to Whistler Olympic Park as this venue is serviced by a VANOC shuttle.

**Whistler Blackcomb Day Skier Lot Use**

Parking reductions will be in place throughout the region, beginning Sept 1 through to March 31.



**Whistler Village Day Lots\*:**

	<b>Lot 1</b>	<b>Lot 2</b>	<b>Lot 3</b>	<b>Lot 4</b>	<b>Lot 5</b>	<b>Lot 6</b>	<b>Lot 7</b>	<b>Lot 8</b>
<b>Sept 1</b>	open	open	open	open	open	open	closed	closed
<b>Jan 11</b>	open	open 90%	open	open 95%	open	open	closed	closed
<b>Feb 1</b>	closed	closed	closed	closed	closed	closed	closed	closed
<b>Mar 1</b>	open	open	open	closed	closed	closed	closed	closed
<b>Mar 8</b>	open	open	open	closed	closed	open	closed	closed
<b>Mar 26</b>	open	open	open	closed	closed	closed	closed	closed
<b>Mar 30</b>	open	open	open	open	open	open	closed	closed

\*Information as of November 2009. Subject to change.

**Whistler Creekside Parking**

Phased-in Creekside parkade closures:

1. Nov 15 - Jan 3: No access to P1 & limited parking
2. Jan 4 - Apr 21: No access to surface level (Loading dock will still be open)
3. Jan 11 - Apr 5: No access to 100 spaces of P2
4. Feb 1 - Mar 21: no access to rest of P2, P3, P4

**Street Parking restrictions**

The municipality encourages all drivers to make plans for where they will park during Feb. 2010.

1. No parking on the odd side **anytime**
2. No parking on the even side between 8:00 am and 5:00 pm
3. No parking on transit routes either side

Additionally there will be *no day skier parking lot availability* and extremely limited parking throughout Whistler. This means that those drivers who do not have confirmed parking will need to make arrangements for their vehicles during the day as no day lot parking will be available. Public transit will be the easiest way to get around Whistler.

It is strongly recommended that your guests only bring up *as many vehicles* for which they have reserved/assigned parking, as parking is severely limited and towing will be in effect throughout the resort.



## ***Sea to Sky Highway Driving During the 2010 Winter Games***

### **What is the Sea to Sky Checkpoint?**

In order to handle the significant increase in traffic heading north on Highway 99 during the Games, the Ministry of Transportation is establishing a Sea to Sky Checkpoint north of Squamish at the Alice Lake turn off. The Sea to Sky Checkpoint will affect northbound traffic during the hours of 6:00am to 6:00pm (peak hours) from February 11 to 28, 2010.

The Sea to Sky Checkpoint is **not** a security checkpoint and will not be in effect during the Paralympic Games. Anyone traveling outside the peak hours will not require a checkpoint permit, but as public parking in Whistler will be significantly reduced, motorists should confirm their parking arrangements before driving to Whistler.

**\*For more questions, please contact [info@vancouver2010.com](mailto:info@vancouver2010.com).**

### **How will the Sea to Sky Checkpoint affect my travel to Whistler between February 11 to 28, 2010?**

People traveling in private vehicles during the hours of 6:00am to 6:00pm will need a permit to pass through the Sea to Sky Checkpoint. Two (2) permits will be issued per household. VANOC will be mailing permits directly to Whistler property owners in mid-November 2009. Permits are fully transferable and it is **the property owner's responsibility to distribute their Sea-to-Sky Checkpoint Permits to their tenants or guests**. Permits are not required for vehicles traveling south.

### **If a permit is not mailed to me, how do I obtain one?**

Pre-Games Permit Offices will be established and operational from December 14, 2009 through January 29, 2010. Games-time Permit Offices will be established and operational from February 1 through February 28, 2010, at the *following locations*:

#### **Vancouver**

- 450 West Broadway @ Cambie (pre-Games only)

#### **Squamish**

- ICBC Claims Centre @ 38919 Progress Way
- VANOC Volunteer Centre @ 2-40437 Tantalus Rd

#### **Whistler**

- Municipal Hall @ 4325 Blackcomb Way



**\* All of the following information, and more, is accessible at:**

<http://www.vancouver2010.com/olympic-spectator-guide/transportation/olympic-bus-network--from-vancouver-to-cypress-mountain-and-whistler-venues/>

## ***Transportation***

### ***5 Things to Remember About Transportation***

1. **There is NO spectator parking** at any Olympic venue.
2. **Public transportation is accessible to all** and is the quickest, most reliable way to go. Access to public transit is included in your Olympic ticket for the day of the event
3. **Know before you go.** Give yourself plenty of time to reach your venue.
4. **Cypress Mountain and Whistler venues can be reached** on the Olympic bus network if you're coming from Metro Vancouver. The purchase of a transportation ticket is required. *Tickets will be available for purchase as of November 24, 2009.*
5. **Walk, bike and use public transportation** whenever possible. Using these modes will ensure you get to your destination while contributing to greener, more sustainable Games.

### ***The Olympic Bus Network***

The Olympic bus network is the quickest way for spectators from Metro Vancouver to be transported to Cypress Mountain and Whistler venues from a network of departure hubs. After each competition, you will be transported back to your originating departure point. To reserve a seat on the bus, you must purchase an Olympic bus network transportation ticket. Only Olympic event ticket holders may reserve seats on the Olympic bus network.

You can take public transportation, rideshare/carpool or drive to a departure hub located at the British Columbia Institute of Technology (BCIT), Capilano University, Simon Fraser University (SFU) and Langara College.

There is also a transfer hub at Lonsdale Quay. This hub is only accessible by public transportation, including the SeaBus. ***There is no spectator parking available at this hub.***

- **Do not** show up at a departure hub ***without a reservation.*** You will need a reservation to gain access to parking at the departure hub and to board an Olympic network bus.
- **Do not** park along roadways in residential neighbourhoods, near a departure hub or in a departure hub not associated with your venue destination. ***Strict towing policies will be enforced.***
- **Do not** drive to the venue as there will be ***no spectator parking.***



**Please note:** the Olympic Bus Network service is not included with your event ticket. Round trip fare to **Cypress** is \$12 until January 3. Remember to book early – the fare will increase to \$24 as of January 4, 2010. Round trip fare to **Whistler** is \$25 until January 3. Remember to book early – the fare will increase to \$50 as of January 4, 2010. An administration fee and applicable taxes also apply.

***For TransLink routes, schedule information and help with your travel planning, visit <http://translink.ca> or call the Customer Information Centre at 1 604 953 3333.***

### ***2010 Winter Games Integrated Transportation Plan***

[...] To ensure that athletes can get to their events and people can move efficiently throughout the region, we need to reduce vehicle traffic by at least 30 per cent during the Olympic Games particularly in key areas including downtown Vancouver, the North Shore crossings (Lions Gate and Iron Workers' Memorial Bridges), Sea to Sky Corridor and Whistler. Unnecessary or discretionary trips are discouraged, but for trips that *must* be made, travelers are encouraged to use alternate modes of transportation and to travel outside peak travel times.

- In Vancouver, this means coming into downtown before 7 am and leaving by 2 pm; or, for those who want to stay later and enjoy the fun and celebrations, leaving after 7 pm.
- For the Sea to Sky corridor, this means traveling before 6am or after 6 pm on the Sea to Sky Highway and within Whistler itself.

#### ***Getting Around the Sea to Sky Corridor >>>***

During the month of February 2010 public parking in Whistler will be significantly reduced and Whistler's population is expected to increase from 10,000 to 55,000. To manage traffic volumes going into or through the Resort and the resultant need for parking, permits will be issued for travel north of Squamish during the peak hours of 6 am to 6 pm between February 11 and 28, 2010. A traffic checkpoint will be in place at Alice Lake to verify vehicles going into or through Whistler have the required checkpoint permit.



## Useful Telephone Numbers

### Resort Municipality of Whistler

**Games-time hours of operation: 10 am - 1 pm**

**MUNICIPAL HALL** 604-932-5535 Toll Free: 1-866-932-5535

Mayor and Council 604-935-8105

Bill Barratt, Administrator, CAO 604-935-8181

Heather Aspden, Executive Assistant 604-935-8105

### COMMUNICATIONS OFFICE

Jessica Delaney, Sr Communications Officer 604-935-8104

### 2010 WINTER GAMES OFFICE WHISTLER

Jim Godfrey, Executive Director 604-935-8102

Strategic Alliances 604-935-8184

Donna Wango, Executive Assistant 604-935-8103

### RESORT EXPERIENCE

Keith Bennett, General Manager 604-935-8189

Resort Planning 604-935-8180

Resort Parks Planning 604-935-8180

Resort Parks Operations 604-935-8300

Lost Lake Cross Country Trails Hut: 604-935-8248 / 604-935-PLAY

### COMMUNITY LIFE

Bylaw 604-935-8280

### FIRE RESCUE SERVICE

Rob Whitton, Fire Chief Firehall: 604-935-8260

### COMMUNITY RECREATION PROGRAMS & FACILITIES

Meadow Park Sports Centre 604-935-8350

Spruce Grove Centre 604-935-8472

### EMERGENCY AND HEALTH

#### FOR ALL EMERGENCIES

#### TELEPHONE 911

ER in Whistler (Whistler Health Centre) 604-932-4911

BC Nurses Hotline 1-866-215-4700

Northlands Medical Clinic 604-932-8362

Town Plaza Medical Clinic 604-905-7089

Whistler Medical Clinic 604-932-3977

Community Health Services 604-932-3202

Mental Health Services 604-932-3202

**Sea to Sky Highway Information - [www.seatoskyimprovements.ca](http://www.seatoskyimprovements.ca)**

Highway Travel Information 1-877-4safe99 (1-877-472-3399)

### Tourism Whistler - [www.whistler.com](http://www.whistler.com)

North America Information 1-800-WHISTLER (1-800-944-7853)

Media 604-932-3928

### Whistler Chamber of Commerce - [www.whistlerchamber.com](http://www.whistlerchamber.com)

2010 Business Opportunities 604-932-5922 ext. 25

### VANOC

Operations Engagement 604-403-2309

2010 Winter Games Ticket Office 1-800-TICKETS (1-800-842-5387)